

Owner's Troubleshooting Guide

- Commercial
 - Refrigeration
 - Walk-In Freezer
 - If it is not freezing or cooling; see if the power is on, check the breaker and the thermostat battery
 - Is the condenser dirty? There might be too much of it covering the vaporizer
 - **IF THESE HAVE BEEN CLEARED BUT IT IS STILL NOT WORKING; CONTACT US**
 - **THIS IS ALL OF THE LEGAL INFORMATION I CAN PROVIDE VIA THE WEBSITE.**
 - Undercount Freezer
 - If it is not freezing or cooling; see if the power is on, check the breaker and the thermostat battery
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 - Reach-In Freezer
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 - Heating
 - If it is not heating; see if the power is on, check the breaker and the thermostat battery
 - Check the condition of the filter
 - Check if there is gas or electricity available

- Is the thermostat programmed correctly?
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- Cooling/Air Conditioning
 - If it is not cooling; see if the power is on, check the breaker and the thermostat battery
 - Check the condition of the filter
 - Check if there is power available
 - Is the thermostat programmed correctly?
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- Electrical
 - See if the power is on, check the breaker
 - Check the condition of the device to see if the problem is fixable
 - **IF THESE HAVE BEEN CLEARED BUT IT IS STILL NOT WORKING; CONTACT US**
 - **THIS IS ALL OF THE LEGAL INFORMATION I CAN PROVIDE VIA THE WEBSITE.**
- Mechanical
 - Check to see if oil levels are present
 - Check to see if you need to change the oil filter
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- Restaurant Equipment
 - Oven
 - Gas Oven
 - Check to see if the palate flame is running
 - Check if the thermostat set correctly
 - See if the power is on, check the breaker
 - Make sure the Air-Makeup Unit is running
 - Make sure the Exhaust Fan is running
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 - Electrical Oven
 - See if the power is on, check the breaker
 - Check if the thermostat set correctly
 - Make sure the Air-Makeup Unit is running
 - Make sure the Exhaust Fan is running
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 - Grill
 - Gas Grill

- Try reloading the program
- When you turn it on, do you hear a clicking sound?
- Make sure the Air-Makeup Unit is running
- Make sure the Exhaust Fan is running
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- **THIS IS ALL OF THE LEGAL INFORMATION I CAN PROVIDE VIA THE WEBSITE.**
- Electric grill
 - Try reloading the program
 - When you turn it on, do you hear a clicking sound?
 - Make sure the Air-Makeup Unit is running
 - Make sure the Exhaust Fan is running
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- CVUP
 - Check the water level
 - Is the shut-off valve open?
 - Check the set-points
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- Toaster
 - Check the power
 - Try reloading the program
 - Make sure the filter is clean
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- Coffee and Hot Chocolate Machine
 - Check the power
 - Is the shut-off valve open?
 - Is the temperature setting correct?
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- Pop Machine
 - Check the power for the pumps and machine

- Is the shut-off valve open?
- Make sure the water filter isn't dirty
- Is the air compressor working and holding enough pressure?
- Does the carbonator have enough pressure in the cylinder?
- Is the pressure setting on the carbonator correct?
- Are the machine's nozzles clean?
- Is it maintaining a cool water temperature?
- Is the circulation pump running?
- Is the cooling compressor condensing coil clean?
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- **THIS IS ALL OF THE LEGAL INFORMATION I CAN PROVIDE VIA THE WEBSITE.**
- Fryer
 - Gas fryer
 - Check the power
 - When you turn it on, does the fan come on?
 - Recheck the temperature settings on the computer board
 - If the machine is asking for help, a technician has to be present
 - Make sure the Air-Makeup Unit is running
 - Make sure the Exhaust Fan is running
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 - Electric Fryer
 - Check the power
 - If the machine is asking for help, a technician has to be present
 - Make sure the Air-Makeup Unit is running
 - Make sure the Exhaust Fan is running
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- Air-Makeup Unit
 - Check the power
 - Check if the Air-Makeup unit controls are in the right mode (winter or summer)
 - Check if the temperature settings are correct
 - Check if the thermostat is in the right mode and temperature

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- Exhaust Fan
 - Check the power
 - Check if the Air-Makeup unit is running
 - Make sure the filters are clean
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- Egg Cooker
 - Check the power
 - When you turn it on, do the blue lights turn on?
 - After the temperature reaches, does the ready light come on?
 - When you press the cook button does the cooking light come on?
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- Fries Warmer
 - Is the power there?
 - Do the light bulbs function?
 - Do you feel heat near the ceramic heater?
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- Onion Rings Warmer
 - Is the power there?
 - Do the light bulbs function?
 - Do you feel heat near the ceramic heater?
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- Cooking Timer
 - Check the power
 - Are the buttons in good condition?
 - Is the beep sound working?

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- Onion-Ring Maker
 - Check the power
 - Are all the pieces assembled correctly?
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- Dishwasher
 - Check the power breaker
 - When you press the button to turn it on does the on light turn on?
 - When you turn it on does water fill the machine?
 - Is the shut-off valve open?
 - Is the filter clean?
 - Is there enough soap in the jug?
 - Does the machine meet the temperature requirements?
 - Does the door close properly?
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- Commercial Sink
 - Does the shut-off valve work properly?
 - Does the nozzle sprays work properly?
 - Does the sink properly drain the water?
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- Water Heater
 - Tank-less Water Heater
 - Check the power source availability
 - Check the water shut-off valve
 - Does any water leak?
 - Check if the controller is on or off
 - Does the controller display an error code?
 - Is the temperature point correct?
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 - Electric Tanked Water-Heater
 - Check the power
 - Check the water shut-off valve
 - Does any water leak?
 - Is the temperature point correct?
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 - Gas Tanked Water Heater
 - Check the power
 - Check the water shut-off valve
 - Does any water leak?
 - Is the vent-pipe blocked?
 - Does the vent motor turn on?
 - Is the temperature point correct?
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- Automatic Water Flusher
 - Is the battery in good condition?
 - Is the sensor clearly visible?
 - Is the shut-off valve open?
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- Menu Display Board
 - Check the power
 - Do all of the lights come on?
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- Interior and Exterior lighting
 - Check the power
 - Does the switch turn on properly?
 - Is the timer set correctly?
 - Do all of the lights come on without blinking?
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 - Industrial
 - Refrigeration
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 - Heating
 - If it is not heating; see if the power is on, check the breaker and the thermostat battery
 - Check the condition of the filter

- Check if there is gas or electricity available
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- Chiller
 - Make sure the Chiller is on
 - If it is not cooling; see if the power is on, check the breaker and the thermostat
 - Make sure the Water level is maintained
 - Make sure the cooling fan is running
 - Make sure the circulation pump is on
 - Check the condition of the filter
 - Check if there is gas or electricity available
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- Plastic or Vinyl manufacturing machine
 - Check the power
 - Make sure the Air compressor is on
 - Make sure the chiller is on
 - Make sure the Hydraulic pump is on
 - Make sure the heater is on
 - Make sure there are Vinyl grains are present
 - Make sure the temperature settings are ok
 - Make sure the conveyor is running
 - Make sure the encoder is reading signals
 - Make sure the saw is in function
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- Residential
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 - Check the condition of the filter
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